



AA Inspection Report 2010 Camping and Caravan Parks

York Touring Caravan Site, TOWTHORPE

Establishment Operation Details

	Male	Female	Unisex	Disabled
WCs	2 + 3	3		
WHBs	2	3		
Showers + WHB	3	3		
Cubitled WHB				
Cubitled WC + WHB				
Cubitled WC, WHB & Shower				1
Bathrooms				

Summary

AA Pennant Rating	4
AA Quality Score	77
Inspector	Brian Jones
Date of Inspection	17 th June 2010
Discussion with	Adam Chapman
Position	Proprietor family

Overall Comments

In terms of AA Quality Standards, York Touring Caravan Site continues to achieve a Four Pennant rating within The AA Caravan & Camping Scheme. The strengths of this site are its location and overall standards. Surrounded by mature trees, a feeling of peace and tranquillity is achieved and excellent pitch density provides optimum privacy. Modern washroom and toilet facilities are an additional benefit and a diligent approach to cleanliness was also observed. The site attractions, with excellent facilities for golfers, is a welcome addition to its close proximity to York and other places of special interest. An increase in AA Quality Score to 77%.

1 PENNANT

1.1	An adequate drinking water supply and reasonable drainage	YES	Convenient locations
1.2	CDP arrangements, ideally with running water & ideally flush system	YES	Enclosed opposite amenity block
1.3	Flush toilets & toilet paper. If no sanitary facilities, please state clearly	YES	Modern facilities
1.4	Maximum 30 pitches per campable acre – give figures	YES	44/6=7
1.5	Adequate refuse disposal, clearly signed	YES	Recycle area rear amenity block
1.6	Well-drained ground, and some level pitches	YES	All level and well drained
1.7	Entrance and access roads of adequate width and surface	YES	Very good access and surface
1.8	Whereabouts of emergency telephone shown	YES	Payphone in amenity block
1.9	At least 5% of pitches for tourists – give %	YES	100%
1.10	Urgent telephone numbers signed	YES	Amenity block laundry
1.11	LFA needs satisfied	YES	

2 PENNANTS

2.1	Park to 2P standard	YES	
2.2	Separate washrooms, including 2 WCs and 2 WHBs/sex/30 pitches	YES	Requirements exceeded at this level
2.3	Hot and cold water direct to EVERY basin	YES	Good flow and temperature
2.4	Externally-lit toilet blocks	YES	Effective task lighting
2.5	Warden available during day, and 24-hour contact number signed	YES	Owners resident – landline and mob no posted
2.6	Whereabouts of chemist/shop clearly signed	YES	A few minutes by car
2.7	Dish-washing facilities, covered and lit	YES	Enclosed at rear of amenity block (2 sinks)
2.8	Reception area	YES	Golf Centre
2.9	Consider basic site security	YES	

3 PENNANTS

3.1	Park to acceptable 3 Pennant standard	YES	
3.2	Evenly-surfaced roads and paths	YES	Compacted gravel. All level
3.3	Decent, modern or modernised toilet blocks, all-night lit, to contain: mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, uncracked toilet seats, soap and hand dryer/towels	YES	Heated; key access
3.4	Modern shower cubicles ideally with doors & free hot water	YES	Quality modern facilities
3.5	Electric hook-ups – please give number & % of pitches	YES	100%
3.6	Some hardstandings/wheel runs/firm, level ground – please give number & % of pitches	YES	22/44= 50%
3.7	Laundry with drying facilities, separate from toilets – details	YES	Room in amenity block (sink/ washer-dryer/ iron facility / tourist info)
3.8	Child playground with some equipment/games room/recreation area, unless park specifically geared towards adults only	YES	Ball field + adv course + golf centre facilities
3.9	Public telephone on site or nearby, available 24 hours, where mobile phone reception is poor	N/A	Mob reception fine
3.10	Free hot water for dishwashing	YES	Free and hot
3.11	Some reasonable efforts at providing site security and supervision	YES	Very good barrier system
3.12	Warden's hours and 24-hour contact number clearly shown	YES	

4 PENNANTS

4.1	Facilities, services, customer care, security & grounds all of 4P standard	YES	
4.2	Quality and upmarket toilet facilities ideally in all blocks	YES	Quality modern facilities
4.3	Spacious sanitary-style WHBs ideally in all blocks , at least 2/25 pitches/gender, including some in cubicles	YES	Modern units
4.4	Fully-tiled or equivalent showers ideally in all blocks , with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.	YES	Very spacious showers
4.5	Some WC/WHB cubicles, at least 2 up to 150 pitches, 4 over 150 pitches, and 6 over 300 pitches etc	YES	Requirement met
4.6	Baby-changing facilities	YES	Within disabled/family room
4.7	Quality shop on site, or within a reasonable distance	YES	Essentials provided
4.8	Warden available 24 hours	YES	
4.9	Reception area open during the day, with tourist information available	YES	Generous opening hours
4.10	Internal roads, paths and toilet blocks lit at night	YES	On EHUs
4.11	A maximum of 25 pitches per campable acre	YES	Very good pitch density
4.12	Toilet blocks heated October to Easter	YES	
4.13	Minimum 50% electric hook-ups – please give numbers and % of pitches	YES	100%
4.14	10% hardstandings where necessary – please give numbers and % of pitches	YES	50%
4.15	Late arrivals enclosure, or arrangements made	YES	Space available
4.16	Good on-site security and supervision commensurate with site	YES	Multiple security cameras + substantial gates

5 PENNANTS

5.1	Facilities, services, customer care, security and grounds to be of 5P standard.	YES	A very good example at current level
5.2	Several designated self-contained cubicles ideally containing WC, WHB + shower/bath. Remaining WHBs ideally cubicled.	No	
5.3	All toilet blocks to be heated	YES	
5.4	Fully-serviced pitches at least 25% of total – give percentage	No	8/44=18%
5.5	Electric hook-ups to at least 75% of pitches – give percentage	YES	100%
5.6	Hardstandings (where necessary), at least 20% - give numbers	YES	22
5.7	Motorhome service point with access for large units	No	
5.8	Excellent supervision and security including barriers etc	YES	
	Premier Parks may also provide	YES	
P1	Heated swimming pool		
P2	Quality shopping facilities		
P3	Café or restaurant, as well as bar	YES	
P4	A designated walking area for dogs (if accepted)	YES	N of pitching area

HOLIDAY CENTRES

H1	A wide range of on-site sports, leisure and recreational facilities		
H2	Supervision and security at a very high level		
H3	A choice of eating outlets		
H4	Touring facilities of equal importance to statics		
H5	A maximum density of 25 touring pitches per acre		
H6	Clubhouse with entertainment provided		
H7	Automatic laundry		